

Report To: OVERVIEW (AUDIT) PANEL

Date: 31 July 2017

Reporting Officer: Sandra Stewart – Director Governance and Pensions

Subject: ANNUAL REPORT OF THE SCRUTINY PANELS 2016/17

Report Summary: The Scrutiny Panels publish an Annual Report in order to inform the Council and the communities of Tameside about their work during the past year. The report also contains a message from the Executive Leader that underlines the fact that scrutiny involves all of the Council not just non-executive members.

Recommendations: That the report be noted.

Link to Community Strategy: The Annual Report of the Scrutiny Panels is widely circulated and that Annual Work Programmes are linked to the Corporate Plan priorities.

Policy Implications: The Executive implement Council policy and Scrutiny Panels undertake constructive reviews of that implementation.

Financial Implications: There are no direct financial implications as a result of this report. Any costs incurred by the Scrutiny Panels and service must be met from existing budgets.
(Authorised by the Section 151 Officer)

Legal Implications: The Annual Report plays a vital role in the Council's corporate governance in ensuring there is transparency and accountability in the respective roles of the Executive and Scrutiny.
(Authorised by the Borough Solicitor)

Risk Management: There is no risk associated with the Annual Report.

Access to Information: The background papers relating to this report can be inspected by contacting Paul Radcliffe, Scrutiny and Member Services Manager by:-

 Telephone: 0161 342 2199

 e-mail: paul.radcliffe@tameside.gov.uk

Foreword from Executive Leader and Chief Executive

We are pleased to introduce the annual report of the Council's Scrutiny function. Each year our Scrutiny Panels undertake active monitoring of performance as well as carrying out in-depth reviews of the Council's policies and strategies. This is a vital role to ensure the Executive is held to account and that positive outcomes are provided to residents.

Tameside's Care Together programme is at the forefront of some of the most transformational work in the country, aimed to significantly improve outcomes across health and social care. This is also accompanied by our strong and ambitious plans to invest and grow with 'Vision Tameside', working with partners to deliver much needed improvement to local infrastructure, connectivity and further education.

Scrutiny has an important role to support all current and future work of the Council. Working as a critical friend, Scrutiny Panels are able to review service delivery and identify improved ways of working where possible. The aims and objectives behind all their work is to ensure the best possible outcomes are achieved for our communities.

The Executive Cabinet recognises the valuable role Scrutiny plays within the Council. Our Panels will continue to regularly monitor the progress of services and review the way recommendations are actioned, helping to make Tameside a better place for all.

Councillor Kieran Quinn
Executive Leader

Steven Pleasant
Chief Executive



Integrated Care and Wellbeing Scrutiny Panel

Councillors Peet (Chair), Cartey (Deputy Chair), Affleck, Bailey, Bowden, Buglass, Cooper, P Fitzpatrick, Fowler, Kinsey, Middleton, Patrick, Ryan, T Smith, Sweeton, R Welsh, Whitehead, Wild and Wills.

With a remit covering local health services, Adult Services, Children's Services and Education the Panel has ensured regular updates are received throughout the year focussing on service delivery, performance and the transformational work taking place across Tameside's health and social care economy.

The Scrutiny Panel also has an important role to play in the ongoing improvement of Tameside Children's Services, following the Ofsted inspection undertaken in September 2016. Working closely with the service, panel members will continue to monitor planned improvements with a clear aim to deliver better outcomes for our children.

During the past year the Scrutiny Panel has undertaken in-depth reviews of 'Carers in Tameside' and 'Admission Avoidance'.

Carers are vital to ensuring the wellbeing of our population and improving health and social care outcomes. The review looked to ensure that the Council is able to meet obligations to support carers of all ages.

Since April 2015, the Council has had a statutory responsibility to ensure that carers receive an assessment to identify specific support needs and to determine whether they meet certain eligibility criteria.

Further research has shown that Tameside has a higher proportion of carers reporting to be in bad or very bad health (8.2%), when compared to the rest of England and Wales (6.7%).

The Panel recommended that close monitoring take place with regards to the prevalence of poor health among carers in Tameside, with a view to ensuring all possible interventions have the best impact.

The aim of the Admission Avoidance review was to examine the incidence of preventable and avoidable hospital admissions, exploring how health and social care services are working to produce more effective and timely interventions to improve patient outcomes.

It was important to understand the way that urgent care services operate in Tameside and the work that is being carried out to ensure people are treated in the most appropriate settings for their personal needs.

Reducing the need for urgent admission to hospital is in the best interests of both patients and providers. It became clear from meetings with Adult Services and the Hospital that the creation of a hospital based Integrated Urgent Care Team has improved the ability to support people who do not require acute medical intervention. This allows them to return to their home as soon as possible, with a referral to the Integrated Urgent Care Community Team for wrap around care and support.

Over the next year, the Panel will look to continue to tackle the priority issues in Tameside and improve the wellbeing of residents.



Councillor Gillian Peet
Chair of the Integrated Care and Wellbeing
Scrutiny Panel

Place and External Relations Scrutiny Panel

Councillors Welsh (Chair), Piddington (Deputy Chair), Affleck, Beeley, Bowden, Bowerman, Drennan, Feeley, Fowler, Glover, A Holland, Homer, Newton, Patrick, Pearce, Reid, Sharif, Sidebottom, F Travis and Whitehead.

During 2016/17, the Place and External Relations Scrutiny Panel have carried out in-depth reviews of 'Bin Swap and Delivering Future Improvements to Recycling' and 'Community Safety Partnership Working in Tameside'.

The Panel has also received regular updates relating to Vision Tameside, as the Council's major investment and development project. It has been important to monitor the way that the planned works will help strengthen the local economy and link to the wider transport, infrastructure and connectivity needs of the borough.

The aim of the Bin Swap review was to look at the recycling improvements achieved since the scheme was introduced and to identify future ways to improve recycling in lower performing areas and overall capture rates.

Since the borough-wide roll out of Bin Swap Tameside's recycling rates have quite clearly improved across all areas, which has allowed for significant financial savings to be made by diverting waste away from costly landfill.

Increased recycling rates achieved through Bin Swap have enhanced Tameside's performance when compared with other Greater Manchester authorities.

Closer analysis of recycling performance has identified a number of lower performing areas across the borough. The Panel recommended that priority and focus be placed on low performing areas, with a need to identify all potential barriers preventing residents from recycling. In order to achieve this, a more targeted, tailored and sustained approach is needed to improve awareness and engagement.

The Community Safety review looked at the future need for effective partnership working to take place across Tameside. The partnership will need to focus on the most effective,

widespread and resource-efficient delivery of services.

With a large number of partners involved in the effective delivery of local community safety initiatives, the panel has met with Greater Manchester Police, the Office of the Police and Crime Commissioner as well as some of our Registered Social Landlords.

Since May 2016 the operational delivery of neighbourhood working within the borough has changed. Integrated Neighbourhood Hubs have been developed in Tameside in response to a need for public service reform driven by reduced resources and a desire to get to the root causes of problems in our communities.

The Hubs bring together front-line service providers across a range of agencies to focus resources where they are needed most and where greatest community benefit can be achieved. The approach aims to remove duplication and reduce pressure on service providers. The effectiveness of current partnerships has been a real focus for the panel when ensuring all community safety and cohesion aspects are able to be addressed.

During the next year the Panel will continue to monitor a range of place based issues in Tameside.



Councillor Kevin Welsh
Chair of the Place and External Relations
Scrutiny Panel

Ideas for Scrutiny

You have just read what we have done over the past 12 months; perhaps you can influence what the Panels do in the future by suggesting projects which would be suitable for Scrutiny.

Please bear in mind that Scrutiny is not a complaints system, but can undertake in-depth reviews and report to the Council.

All reports are published on the Council's website: <http://www.tameside.gov.uk/scrutiny/reports>

If you want to suggest a suitable topic for Scrutiny please complete the following slip and return to:

Democratic Services
Dukinfield Town Hall
King Street
Dukinfield
SK16 4LA

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[Ideas for Scrutiny](#)

Name:

Address:

Tel:

Email:

Suggestion for Scrutiny Panel: